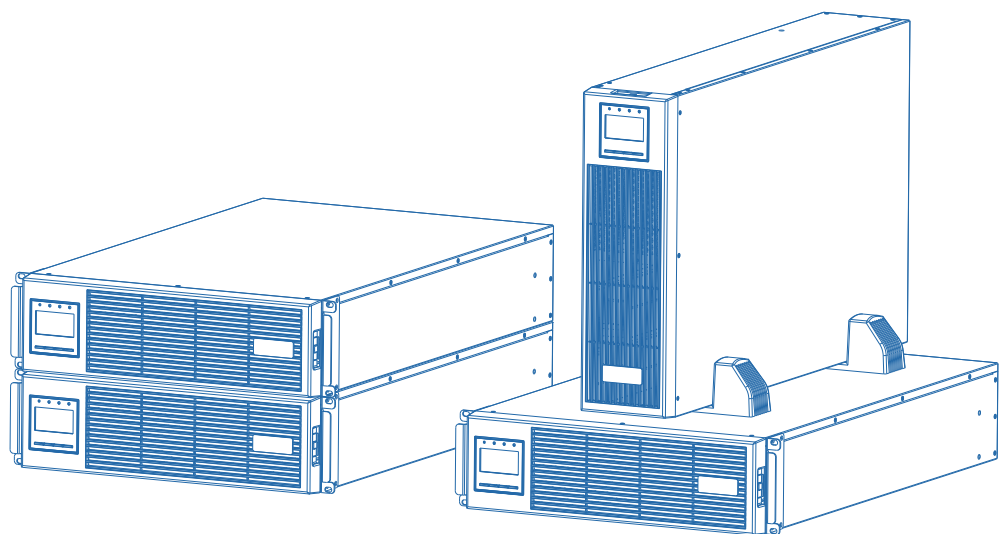
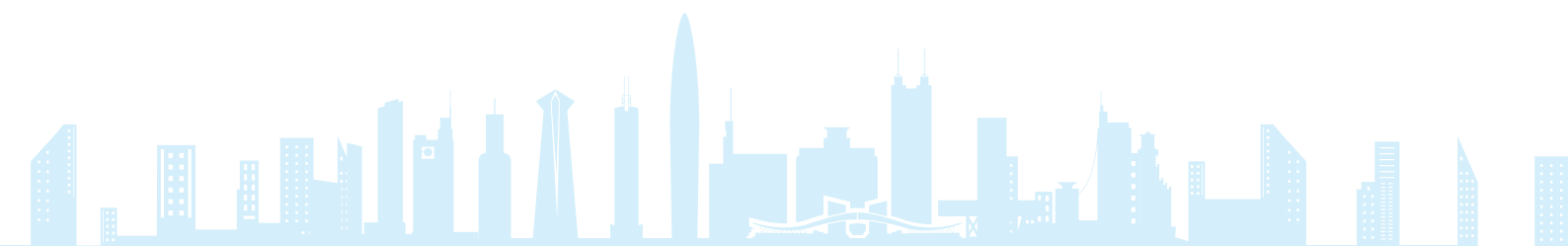




6/10 kVA Online UPS

USER MANUAL



Preface

Manual Instructions

Thank you for purchasing our company's power supply products. This product is a professional commercial sine wave, high-performance UPS power supply, which adopts DSP digital technology and high-frequency PWM inverter technology. With advanced technology, this product protects electrical equipment such as computer equipment, communication equipment, and medical equipment from being damaged or losing data due to power interference or interruption.

This manual introduces relevant information about the UPS, including functions and features, performance indicators, external structure, and operation modes. Meanwhile, it also provides contents such as installation instructions, usage and operation, maintenance management, and transportation and storage.

This manual is the technical data distributed along with the equipment. Please read this manual carefully before carrying out any operations such as equipment installation, debugging, and settings.



Attention:

Both the input voltage and the output voltage of this equipment are dangerous high voltages. Improper operation may endanger your life. Please read this manual carefully before installation and operation, and pay attention to all kinds of warning signs and warning statements on the equipment. Unauthorized professional maintenance personnel are not allowed to remove the chassis of the power supply equipment.

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Chapter 1 Safety Instructions

This chapter introduces the safety signs and safety precautions. Before using UPS, please read carefully to avoid endangering personal safety or damaging the equipment due to Improper operation.

1.1 Symbol description

All symbols in this user manual will be shown in the following chart. Please read carefully for reference in installation, maintenance, and repair.

Symbols and meanings	
Item	Description
	Caution
	Danger
	AC Power
	DC Power
	Power Distribution PE
	PE
	Recycle
	Do not randomly disposal
	Overload
	Battery
	On/off

1.2 Safety Precautions

There are hazardous high voltage and high temperature inside the UPS, and the relevant safety specifications and relevant operating procedures must be observed during the installation, operation and maintenance of the equipment, otherwise personal injury or damage to the equipment may be caused. The safety precautions mentioned in the manual are only complementary to the local safety specifications.

The Company shall not assume any liability for violation of general safety operation requirements or violation of safety standards for design, production and use of equipment.



High voltage danger:

Direct contact or indirect contact with high voltage and mains through wet objects poses fatal risks.

1. Please read and keep this manual carefully.
- 2 .Note all warning signs on the machine and do not tear and damage the warning labels.

- 3 .Do not use the UPS beyond the rated load.
- 4.Only Authorized and qualified maintenance/service persons are allowed to install high capacity external battery banks or carry out service and maintenance. Otherwise, it will result in a high risk of electric shock injury or property loss.
5. Do not expose the battery to the fire, the battery may explode.
6. Do not open and damage the battery, the released electrolyte is harmful to the eyes, skin, and even possibly toxic.
7. Avoid a short circuit in the positive and negative electrodes of the battery, otherwise it will cause a fire or electric shock.
8. Do not block vents, please follow the instructions provided by the manufacturer.
9. The product must not storage or used in the following environments:
 - Places with combustible gases, corrosive substances, and large amounts of dust
 - Places with abnormal high temperature or low temperature (more than 40℃ or less than-10℃) and high humidity (more than 97%)
 - Places with direct sunlight or close to the heating appliance
 - Places with violent vibration
 - Outdoor
10. In case of fire around, please use a dry powder fire extinguisher. If you use a liquid fire extinguisher, there will be a risk of electric shock.



Keep the equipment in good ventilation.

Ensure that the UPS inlet and the front of the air vent are not covered by other objects and maintain good ventilation.



Live working is very dangerous & not allowed!

It is strictly prohibited to install and remove the power cord before cut off all power supply include battery input. All power input must be switched off before installing and removing the power cord. Before connecting the cable, double confirm correctness of cable connection and cable labels comply with the actual installation situation.

Chapter 2 Introduction

2.1 Product Introduction

The RT S9 series is an online double conversion uninterruptible power supply system (UPS) available in 6kVA and 10kVA, which provides stable and reliable high-quality sine wave power for your equipment and supports finance, telecommunications, government, transportation, servers, manufacturing, education, telecom equipment, and various other facilities.

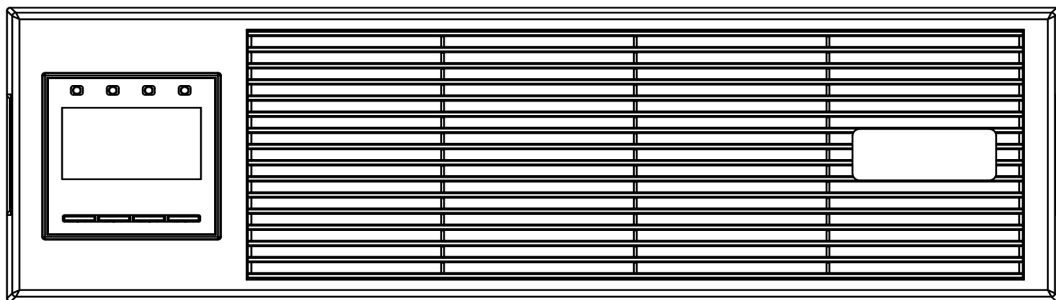
2.2 Product model

This manual is a general user manual for the following models:

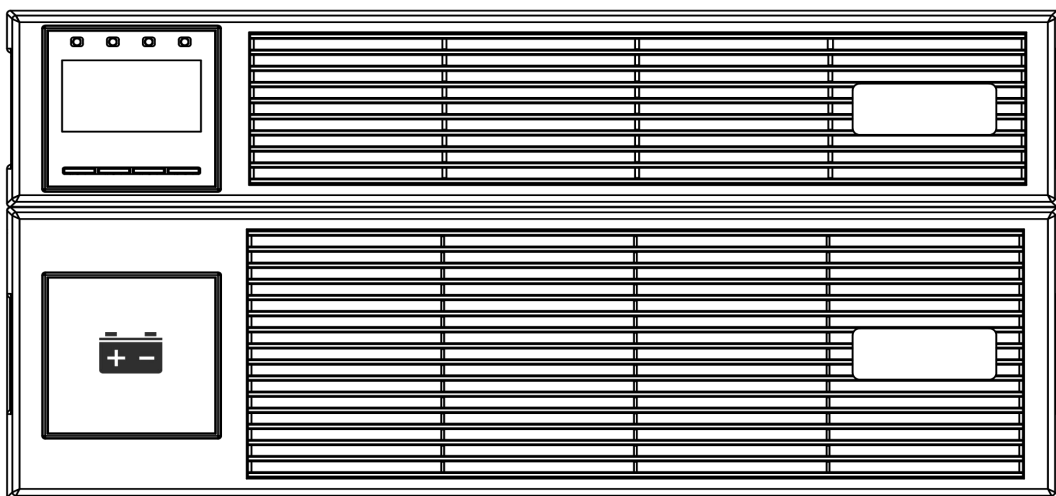
Product type and Capacity		Model Name	Remarks
Standard Model	6kVA	S9-06RT	Internal 12 x 9AH batteries
	10kVA	S9-10RT	Internal 16 x 9AH batteries

2.3 UPS appearance

2.3.1 Front view

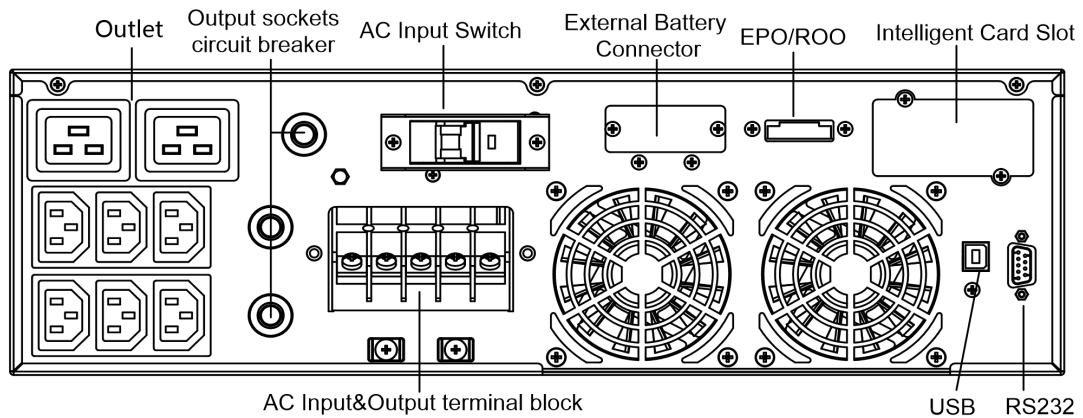


S9-06RT

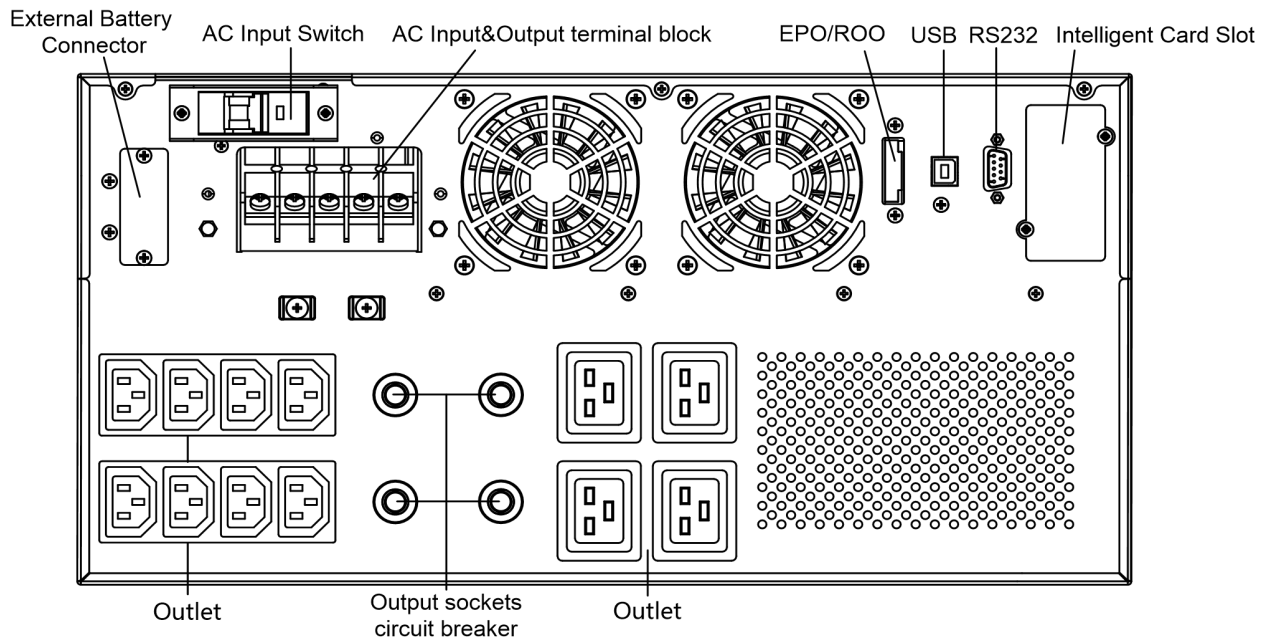


S9-10RT

2.3.2 Rear view



S9-06RT



S9-10RT

Note: The rear panel view is for reference only. According to user requirements, the actual product may be slightly different from the above picture.

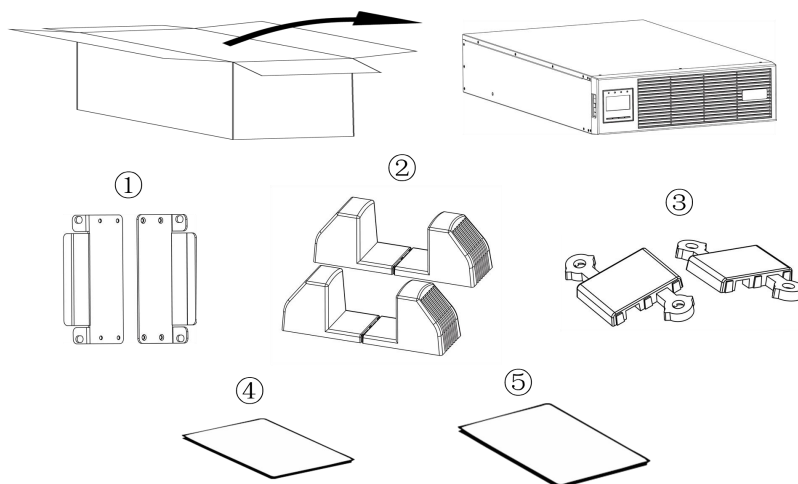
Chapter 3 Installation

3.1 Product inspection

- ❖ Unpack the UPS packaging and conduct a visual inspection of the machine to check for any impact damage incurred during transit.
- ❖ Be careful to lift the UPS unit out of the packing case. The UPS main unit with built-in batteries is heavy. It may require two people to lift together or appropriate tools (such as suction cups) to safely remove the UPS from the carton.
- ❖ Check the appearance of the product, display screen, socket, connector, etc., there must be no pollution or physical deformation.
- ❖ Check whether the random attachments are complete according to the list of attachments in the shipment.
- ❖ Should damage incurred during transit or missing components be identified, prompt contact with the authorized dealer is required.

UPS delivery attachment list:

Item	Accessory	Quantity
1	Rack ears (with screws)	2 PCS
2	Tower-type fixing brackets	4 PCS
3	Spacer	2 PCS(S9-06RT) / 6 PCS(S9-10RT)
4	Certificate of Conformity	1 PCS
5	User Manual	1 PCS



3.2 Installation

- ❖ Due to its relatively heavy weight, a stable space is required for UPS installation. A cool environment, good ventilation, low humidity and minimal dust are essential for the safe and reliable operation of the UPS.

- ❖ Always reserve a 250mm clearance behind the UPS rear panel for ventilation and heat dissipation.
- ❖ Check whether the indications on the nameplate on the UPS top cover match the power requirements of the AC power supply and the total load.
- ❖ There are two installation modes to choose from: tower installation and rack installation, depending on the available space and user considerations. You can choose the appropriate installation mode according to the actual situation.

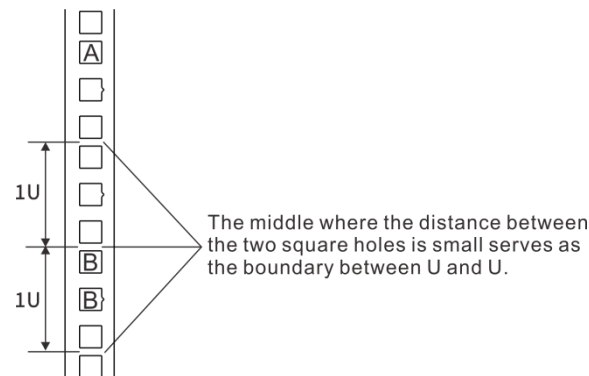
3.2.1 Rack installation

UPS can be installed on a 19" rack. Please use the slide rail kit (optional) and the rack ear kit (provided) for rack-mount installation.

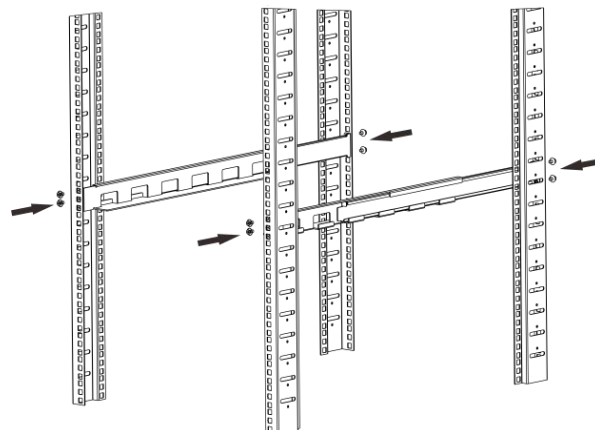
Step 1: Check the slide rail accessory package (this is an optional accessory), as follows:

Accessory name	quantity	unit
Left slide rail	1	PCS
Right slide rail	1	PCS
M5*8mm screws	12	PCS
M5 Bowl - Shaped Washers	12	PCS
M5 floating nuts	2	PCS

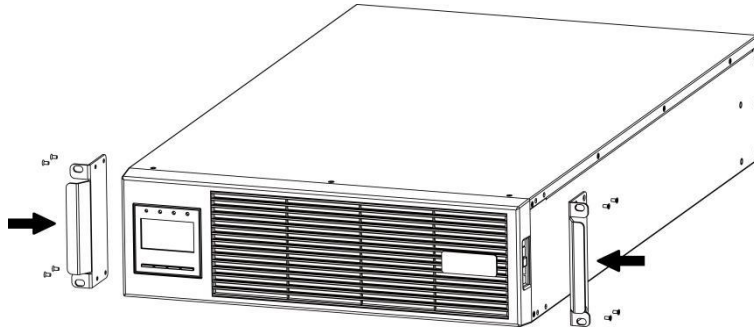
Step 2: Install 2 M5 floating nuts at position A in the following figure on the left and right cabinet columns.



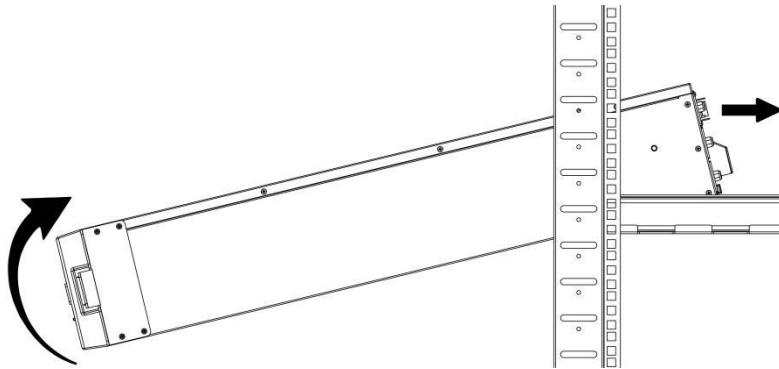
Step 3: Adjust the left and right sliding rails to the same depth as the RACK cabinet columns, then fix the rails to the RACK cabinet front and rear with M5 screws and washers (8 pcs in total). The front end is fixed at position B in the above figure, as shown below.



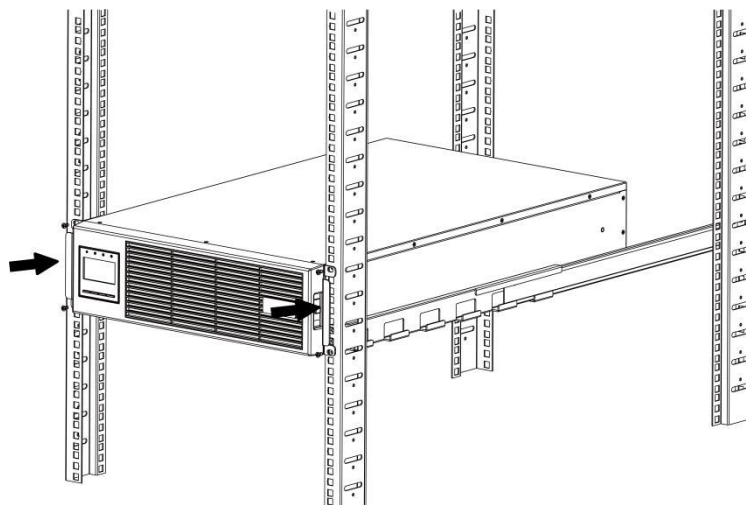
Step 4: Install the rack ear kits in the UPS accessories on both sides of the UPS main unit, as shown in the figure below.



Step 5: After checking that all the above screws are tightened, lift and tilt the rear of the UPS to first insert it into the RACK cabinet sliding rails, then lift the front half of the UPS to a horizontal position, and push the UPS into the cabinet until it is positioned, as shown in the figure below.



Step 6: Use 4 M5 screws and washers to lock and secure the UPS to the cabinet columns to prevent the UPS from slipping out and falling, as shown in the figure below.

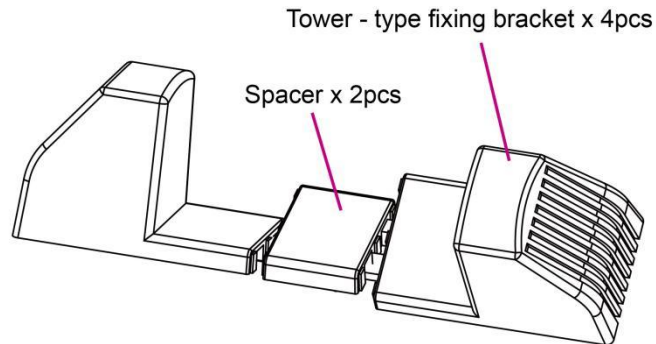


Note: Since the weights of UPS vary, the guide rails used will differ accordingly. If other types of rails are used, the above steps can be referred to.

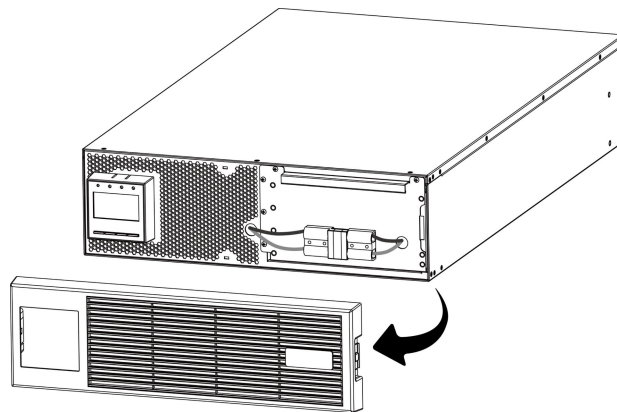
3.2.2 Tower installation

Use the included tower-type fixing bracket (standard configuration) and set up the UPS in a tower upright manner according to the following steps.

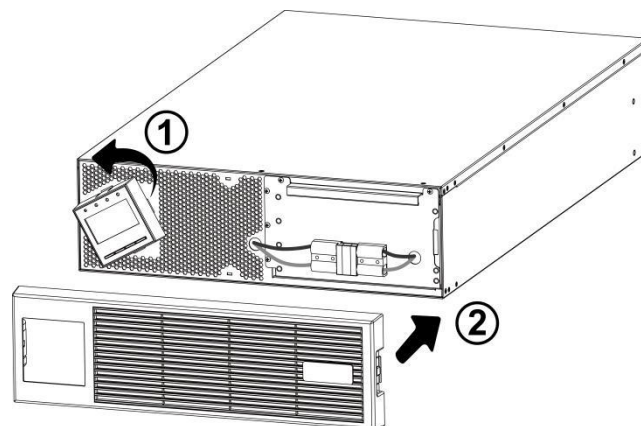
Step 1: Assemble the tower-type fixing bracket, as shown in the figure below.



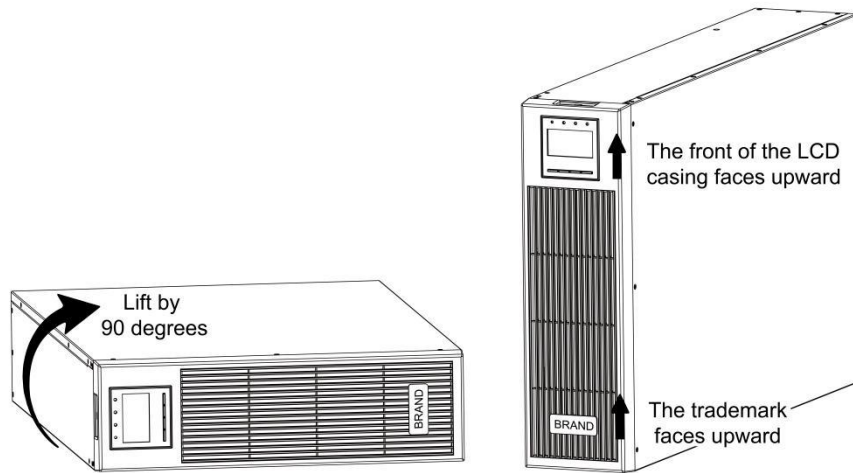
Step 2: Gently press the clasps on both sides of the front panel to remove the front panel, as shown in the figure below.



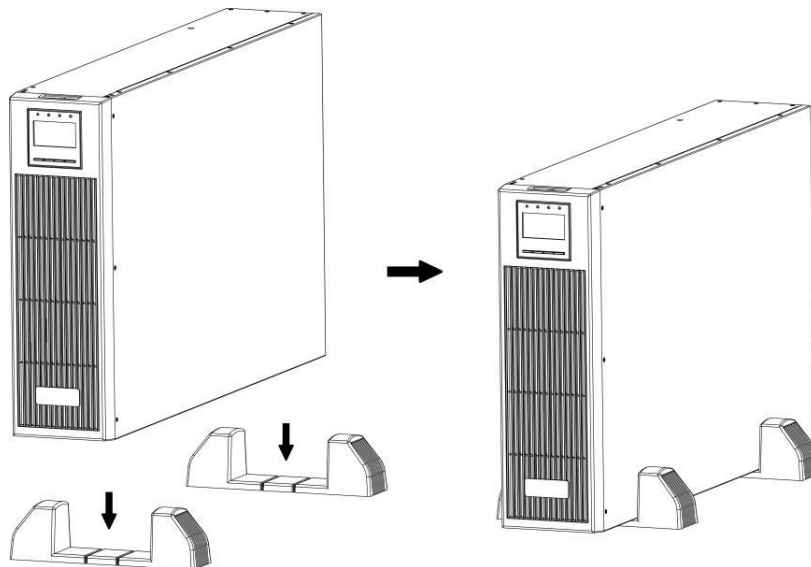
Step 3: Gently press the upper and lower clasps of the LCD box, remove the LCD box, rotate it 90 degrees counterclockwise, then snap it back into the UPS main unit. Next, reinstall the front panel onto the UPS main unit and ensure it is securely clasped in place, as shown in the figure below.



Step 4: Carefully lift the entire UPS unit, ensuring the symbols and text on the panel face upward, and rotate the logo upward (the logo can be directly rotated counterclockwise without removal), as shown in the figure below.



Step 5: Place the entire UPS into the tower-type fixing bracket, as shown in the figure below.



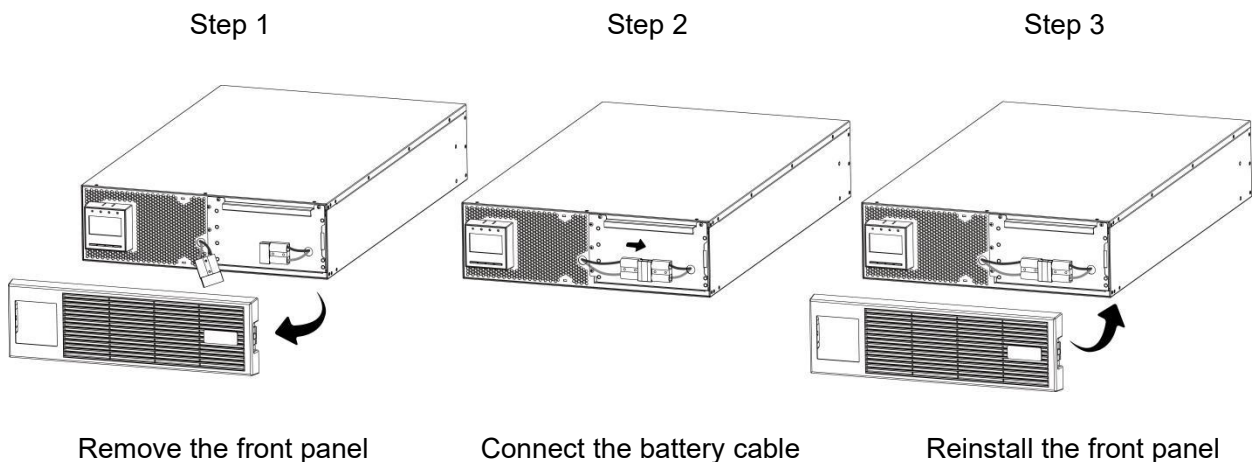
Note: It is recommended that at least two personnel operate in Steps 4 and 5 to ensure installation safety.

Chapter 4 Connection, Setup and Battery Replacement

4.1 UPS Connection and Setup

4.1.1 Battery Cables Connection (only for standard models)

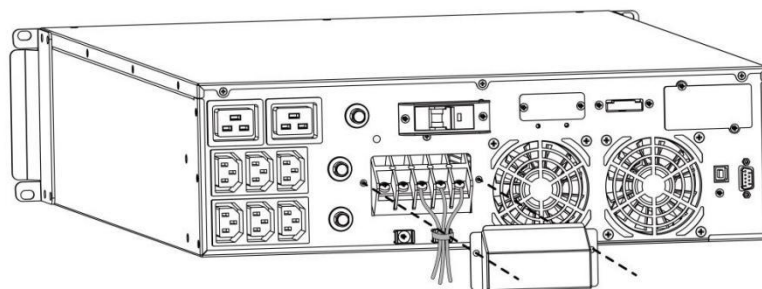
For safety reasons, the UPS (only for standard models) leaves the factory with battery cables disconnected. Before installing the UPS, please follow the steps below to connect the battery cables.



4.1.2 UPS Input Wiring Methods

S9-06RT, 10RT with input terminal block model comes with terminal block for permanent. Input and output grounding share a unitary terminal pole. Please follow the steps below.

- 1) Remove the terminal block cover;
- 2) Select appropriate input cables. Use **AWG10** wires for 06RT and **AWG8** cables for 10RT for wiring;
- 3) After wiring, please check if the connected cables are secure;
- 4) Install the terminal block cover back into the UPS. If using terminal block output, it is necessary to install it back after the output wires are connected.

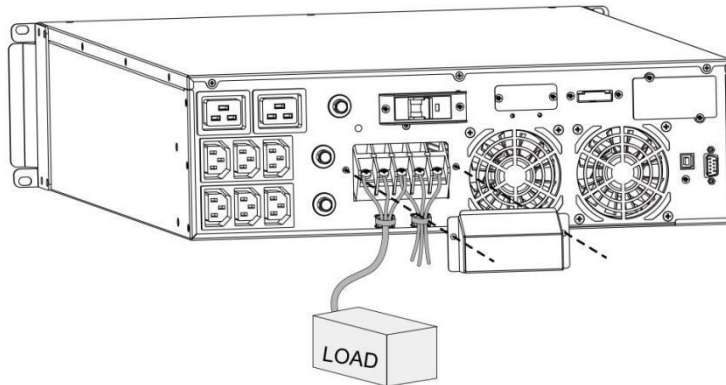


Input Wiring Method for S9-RT Series (Taking S9-06RT as an Example)

4.1.3 UPS Output Wiring Methods

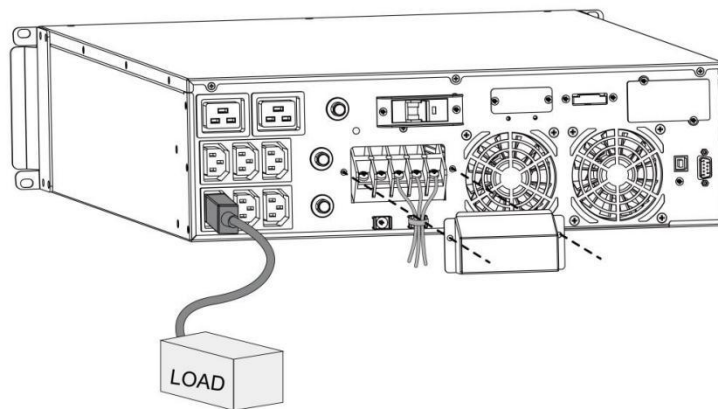
The S9-06RT, S9-10RT UPS models can all adopt terminal block output, and also provide socket output. But the total output power shall not exceed 6kVA/6kW, 10kVA/10kW respectively for each model. The operation steps for using terminal block output are as follows:

- 1) Select appropriate output cables. Use **AWG10** wires for 06RT and **AWG8** cables for 10RT for wiring;
- 2) After wiring, please check if the connected cables are secure;
- 3) Install the terminal block cover back into the UPS.



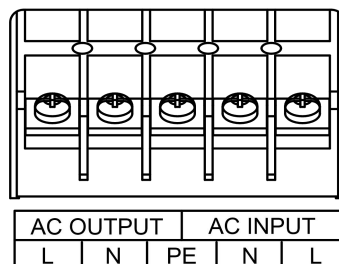
Terminal block output mode (Taking S9-06RT as an Example)

In addition to terminal block output, socket output can also be adopted, as shown in the figure below.



Socket output mode (Taking S9-06RT as an Example)

In addition to the above output methods, terminal blocks and sockets can also output simultaneously. But no matter which output mode is used, the maximum output power of the UPS shall not be exceeded. The specific terminal block silk screen printing schematic diagram is as follows.



4.2 Battery replacement (only for standard models)

➤ Attention:

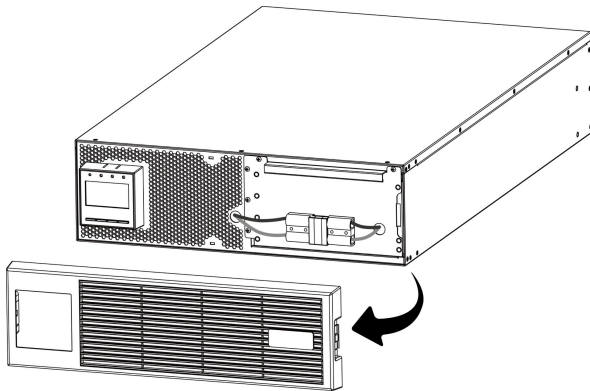
1. Only standard UPS models are equipped with built-in batteries. Users can replace the batteries without turning off the UPS or connected loads (hot-swappable design). As it is isolated from electrical hazards, battery replacement is a safe operation.

2. Once the battery is disconnected, the connected devices will not be protected in the event of a power failure.

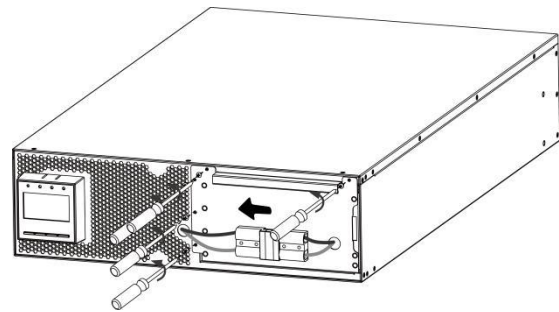


Warning: Before replacing the battery, please read all warnings and precautions.

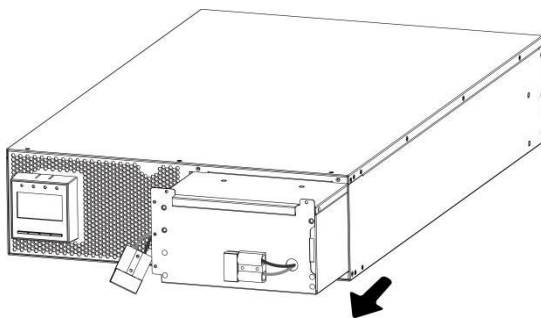
Step 1: Gently press the clasps on both sides of the panel to remove the front panel.



Step 2: Disconnect the battery connector and remove the four screws on the battery box.



Step 3: Pull out the battery box in the direction shown in the figure.



Step 4: Take out the matching new battery box, and in the reverse order of the above steps, sequentially install the battery back into the UPS battery compartment, plug in the battery connector, tighten the battery box securing screws, and reinstall the front panel onto the UPS main unit.

Attention:

When removing or tightening screws, pay attention to the torque value of the screwdriver and be careful to avoid screw stripping;

When reconnecting the battery connector, ensure it snaps fully into place (you will hear a click).

4.3 UPS External Battery Wiring

The S9-RT built-in battery version UPS is standard-equipped with an external battery port, which can connect to an external battery box to extend backup time.

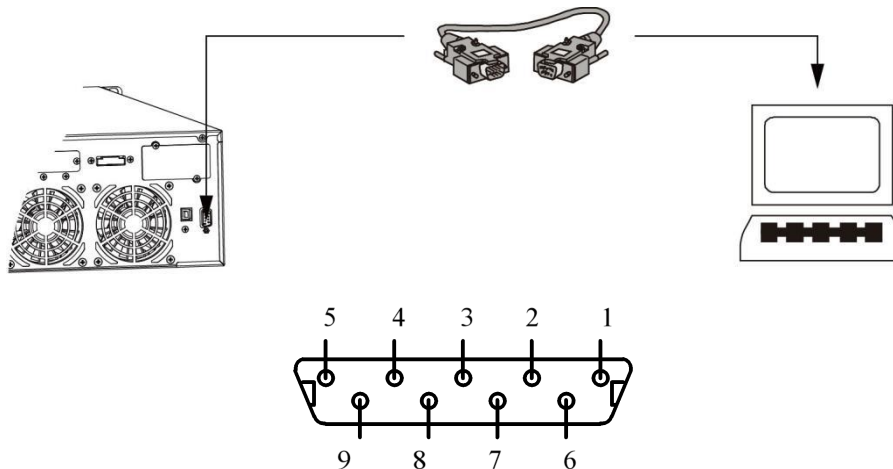
Battery connection procedures are critical—failure to follow them may pose an electrical shock hazard. Please strictly adhere to the steps below:

- 1) The external battery box must match the UPS rated battery voltage: 144VDC for S9-06RT, and 192VDC for S9-10RT.
- 2) Take out the battery connection cable from the battery box. One end of the cable is for connecting to the UPS, and the other end connects to the battery box.
- 3) Up to 4 expansion battery boxes can be connected.

4.4 Connect to the computer interface

Computer interface: The standard RS232 interface. Use the RS232 communication cable to connect the UPS and the monitoring equipment.

- 1) Connect one end of the RS232 communication cable to the serial port of the computer.
- 2) Connect the other end of the RS232 communication cable to the computer interface of the UPS.

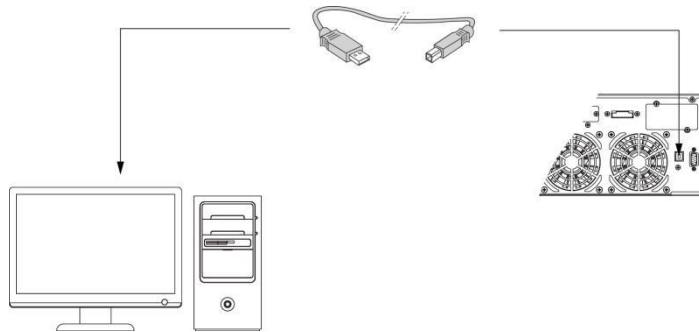


RS232 Interface Definition:

PIN	
2	The TXD (Transmit Data) of the UPS signal - sending end is connected to the RXD (Receive Data) of the host computer signal - receiving end.
3	The RXD (Receive Data) of the UPS signal-receiving end is connected to the TXD (Transmit Data) of the host computer signal-sending end.
5	The signal ground wire is connected to the signal ground wire of the host computer.

The UPS can be connected to the standard RS232 interface of the host computer by using the original communication cable or the standard RS232 straight-through cable.

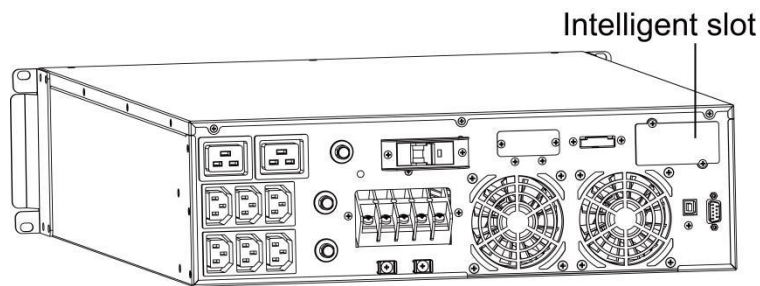
4.5 USB ports



USB interface: Connect the UPS and monitoring equipment via a communication cable. When connecting the UPS to some operating systems, it may be necessary to install USB drivers.

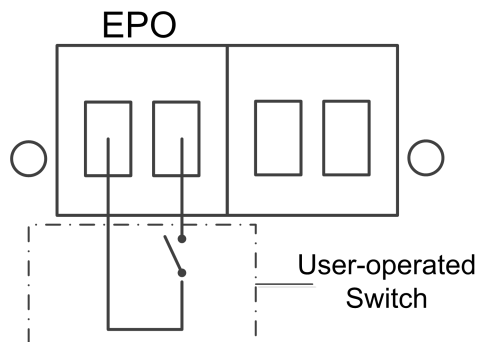
4.6 Smart Card(Optional)

The smart card is an optional accessory for the UPS. Users can purchase the original smart card components by themselves and install them into the card slot.



Intelligent Slot: Any one of the SNMP card, 485 communication card and dry contact card can be optionally installed.

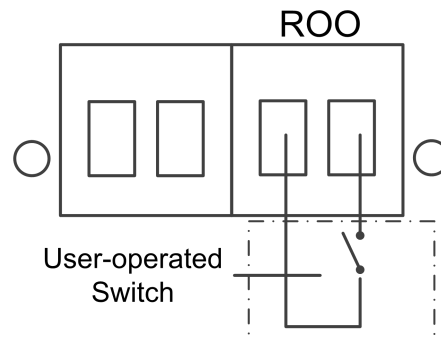
4.7 EPO (Emergency Power Off) Switch Interface



The EPO (Emergency Power Off) interface option is an emergency shutdown switch interface used to connect an external emergency - stop switch. The emergency - stop switch interface is a two - pole interface without positive or negative distinction. It is connected to an external user -

operated switch, and the open - circuit or closed - state of this switch represents the triggered emergency - stop state. After the EPO switch is enabled, by default, the open - circuit of the switch triggers the emergency - stop, that is, once the switch is open - circuited, the machine output is immediately cut off. If necessary, it can also be set so that the closed - circuit of the switch triggers the emergency - stop. The open - circuit trigger or closed - circuit trigger can be set through the LCD screen. See the LCD setting menu for details.

4.8 ROO Remote Power On/Off Interface

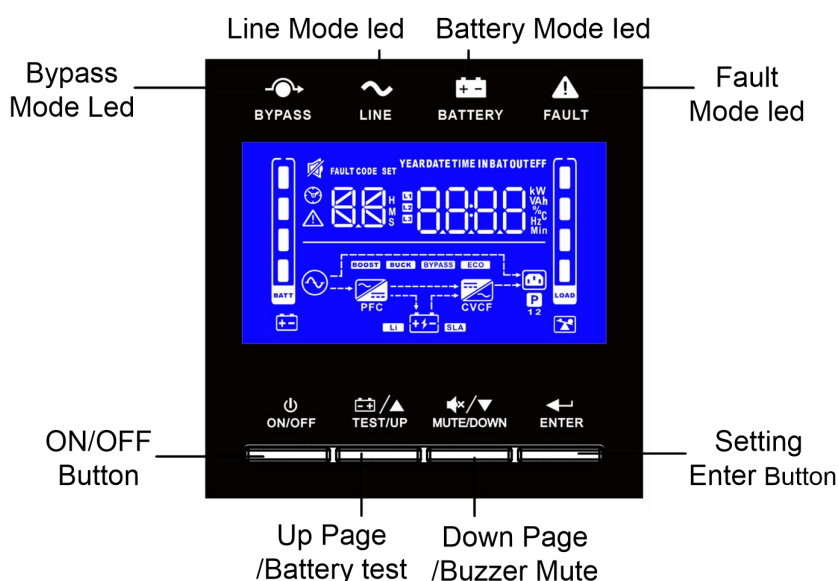


Remote power on/off ROO interface option, used for remotely controlling the on/off of the UPS. By connecting external devices (such as network controllers, timers or other remote control systems), users can perform the on/off operation of the UPS from a location far away from it. The remote power on/off interface is a two-pole interface, with no positive or negative distinction. It is connected to an external user switch. The open or closed state of this switch indicates whether the power is on or off. After ROO is enabled, by default, the machine turns on when the switch is open and turns off when the switch is closed. If necessary, it can also be set to turn on the machine when this switch is closed. Open-circuit triggering or closed-circuit triggering can be set through the LCD screen. See the LCD setting menu for details.

Note: The ROO switch can only be used to control the machine's power on and off when there is a stable power supply or the machine is powered by an activation turntable. If the power supply is interrupted, a shutdown command will be sent. After the machine shuts down, if no further action is taken within about 30 seconds, it will completely cut off the power, enter sleep mode, and stop accepting power on and off commands. The machine can only be reactivated by the ROO switch once the power supply is restored or the activation button on the front panel is pressed to turn on the machine.

Chapter 5 Operation Guide

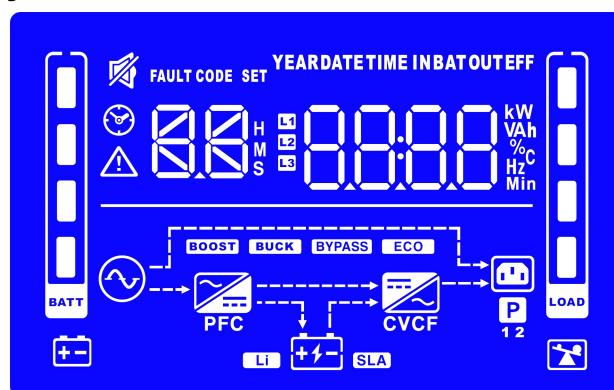
5.1 Operation Display Panel



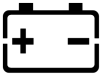
Button	Function
ON/OFF Button  ON/OFF	● Power-on Function: When in shutdown state or bypass standby state, long press the on/off button for 3 seconds, the buzzer emits a beep, and the device starts up when you release the button. ● Power-off Function: When the UPS is in mains power mode or battery inverter output mode, long press the on/off button for 3 seconds, the buzzer emits a beep, and the device shuts down when you release the button.
Up Page/Battery Self-test Button  TEST/UP	● In normal operation mode, short-press the up page key to switch the LCD digital display content, which can show information such as input voltage, output voltage, battery voltage, output frequency, input frequency, etc. ● In setup mode, short-press the up page key to change the setup parameters, such as output voltage, output frequency, etc. ● Battery Self-Test Function: In mains power mode, press and hold the up page key for more than 4 seconds to initiate and perform the battery self-test.
Down Page/Buzzer Muting function Button  MUTE/DOWN	● In normal operation mode, short-press the down page key to switch the LCD digital display content, switching information such as input voltage, output voltage, battery voltage, output frequency, input frequency, etc.; ● In setup mode, short-press the down page key to change the setup parameters, such as output voltage, output frequency, etc.; ● Mute Function in Battery Mode: Press the down page key for 4 seconds to eliminate the alarm sound in battery mode, and press and hold the function key for more than 4 seconds to restore the alarm (the mute function of the function key can only eliminate regular alarm sounds in battery mode and is ineffective for eliminating any other fault alarm sounds of the UPS).

Setting Enter Button 	● In bypass or standby mode, press and hold the setup confirmation key for 2 seconds, and the device enters setup mode, allowing settings for output voltage, frequency, battery cell count selection, bypass output disable/enable, emergency shutdown function disable/enable, and ECO mode disable/enable; ● After changing the device settings, short-press the setup confirmation key to confirm the changes; ● After changing the device settings, first cut off the mains power, wait for the device to completely shut down, and then restart it for the changes to take effect.
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5.2 LCD Display

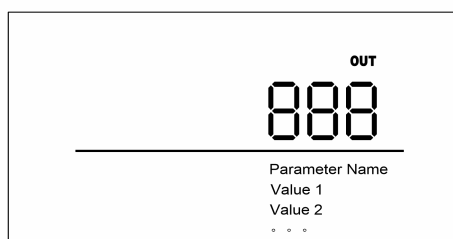


icon	functional description
Input,Battery, Output & Load Information	
INBATOUT 	Indicate the input voltage, input frequency,battery voltage, battery capacity,output voltage, output frequency and load percent
Fault Information	
FAULT CODE 	Indicates the warning and fault codes. Warning:  flashing Fault:   lighting with fault code
Load Information	
	Indicates overload.
	Indicates the load level by 0-24%, 25-49%, 50-74% and 75-100%.

Battery information	
	Indicate battery level by 0-24%, 25-49%, 50-74% and 75-100%
	Icon flashes indicates battery low.
	Icon flashes indicates battery not connected.
	indicates battery charging.
Mode Operation Information	
	Indicates working in mains mode.
	Indicates working in economy mode.
	Indicates working in bypass mode
	Display operating in constant voltage and constant frequency mode.
	Indicates working in battery mode
Silent Mode	
	Indicates that the UPS has been enabled in silent mode

5.3 Parameter Settings

On bypass/standby mode, long press the Enter Key for 2 seconds, the UPS enter Parameter Setup mode, and the LCD display as follow :



Parameter name indicate the parameter item to set.

The value is the target setting value

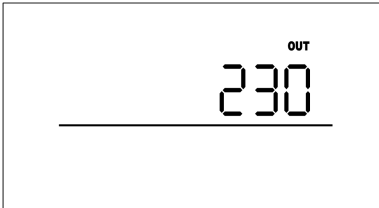
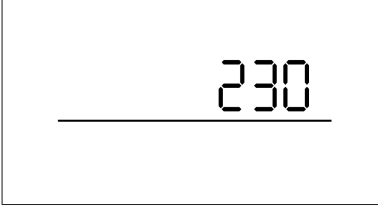
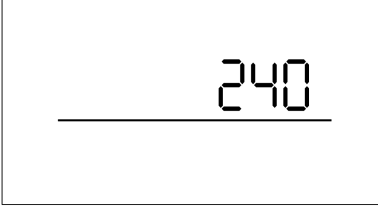
Use "Upward"or "Downward"to choose the item to set and setting value

Parameter Settings are divided into two types: temporary saving and permanent saving.
The details are as follows:

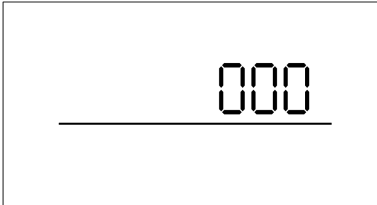
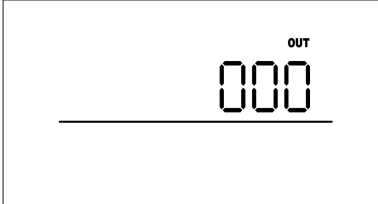
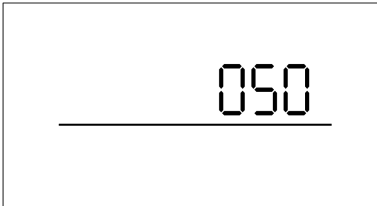
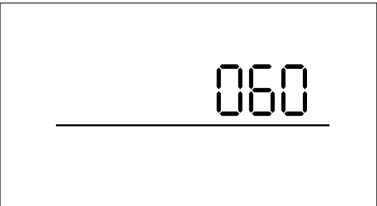
1) Temporary saving refers to the situation where, in bypass mode or standby mode, after entering the Settings interface to set parameters and exiting the Settings interface to directly enable inversion, the parameters become the set parameters. At this time, the parameters are temporarily saved. If the UPS is not connected to the battery at this time and the AC mains power input is cut off, the UPS will directly shut down the screen, and the set parameters will not be saved (when the power is restored, the set parameters will not take effect and remain the parameters before setting). If the AC mains power input is cut off and the battery is unplugged or turned off at the same time, the UPS screen will go out directly and the set parameters will not be saved.

2) Permanent saving refers to the situation where, in bypass mode or standby mode, after entering the Settings interface to set parameters and exiting the Settings interface, if there is a battery DC input simultaneously in bypass mode or standby mode of the mains power, the AC mains power input is cut off. After waiting for about 60 seconds, the UPS screen goes out and the set parameters are saved. At this time, when the UPS is turned on again, the set parameters take effect.

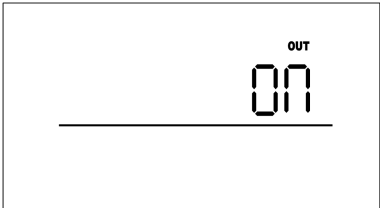
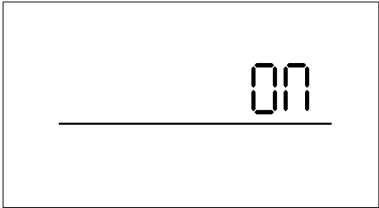
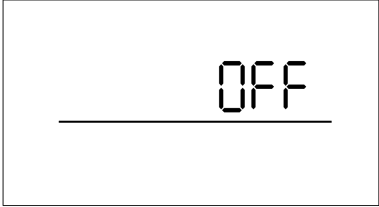
● 01: Output Voltage

Display	Value
	Parameter Item: Output Voltage 208: means output voltage will be 208Vac 220: means output voltage will be 220Vac 230: means output voltage will be 230Vac 240: means output voltage will be 240Vac
	Use "UP Page" or "Down Page" Button to find desired voltage value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value. Example: 
	
	
	

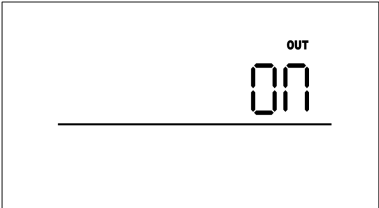
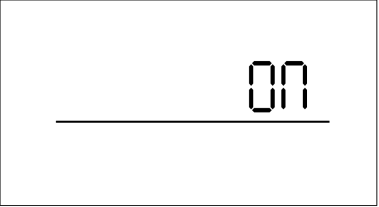
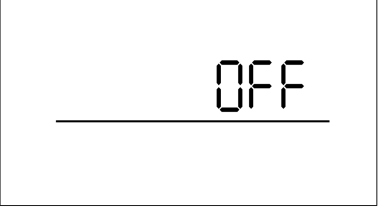
02: Output Frequency

Display	Value
	Parameter Item: Output Frequency 000: Auto adaptive, the UPS will automatically detect the mains frequency to determine its output frequency when it wakes up by mains power on 050: Set the system frequency to 50Hz. 060: Set the system frequency to 60Hz. Use "UP Page" or "Down Page" Button to find desired frequency value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown behind the value.
	Example: 
	Note: 1) Set the system frequency to 50Hz/60Hz on the panel, with the input frequency within a certain range and the output frequency following the input frequency; But beyond the range, the output frequency is fixed at the system frequency of 50Hz/60Hz, and the rated power will be automatically reduced to 60% of the standard value
	2) The customer requires a fixed frequency output, which can be sent via the serial port with instruction MT1. To restore normal mode, instruction MT0 can be sent; However, it should be noted that fixed frequency output and bypass output will be prohibited, and the rated power will automatically decrease to 60% of the standard value, so careful selection should be made.

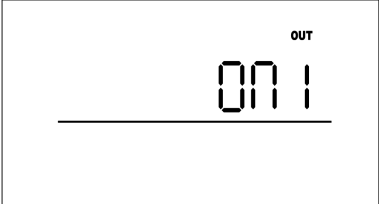
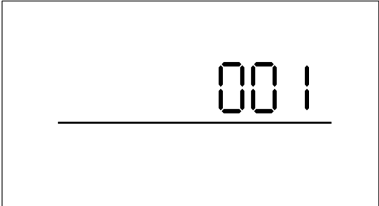
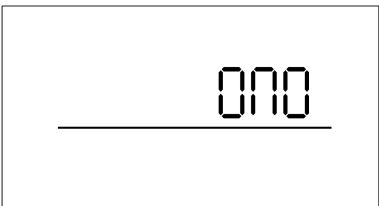
● **03: Auto turn on upon mains power on**

Display	Value
	Auto turn ON Function setting ON: Enable auto turn on function, when the UPS wake by AC mains apply , the UPS will automatically turn on and run in line mode OFF: Disable auto turn on function, the UPS will stay on standby mode /bypass mode until manual turn on operation Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value. Example: 
	
	

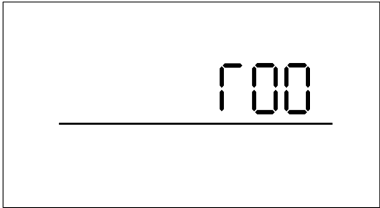
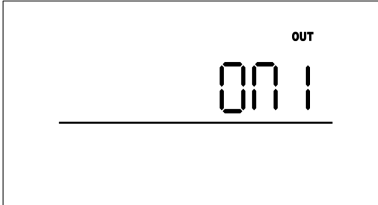
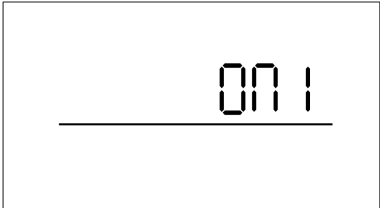
● **04: ECO MODE**

Display	Value
	Economic (ECO) Mode Enable /Disable setting ON: Enable Economy (ECO) mode OFF: Disable Economy (ECO) mode Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value. Example: 
	
	

● 05: EPO Setting

Display	Value
	Emergency Power OFF (EPO) switch response setting 001: Enable EPO 000: Disable EPO 0n1: Enable EPO, activated for EPO switch open 0n0: Enable EPO, activated for EPO switch close Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value Example: 
	
	
	
	

● 06: ROO Setting

Display	Value
	Remote On OFF (ROO) switch response setting 001: Enable ROO 000: Disable ROO 0n1: ROO activated (Turn on UPS) for ROO switch open and the switch close will turn the UPS OFF 0n0: ROO activated (Turn on UPS) for ROO switch close and the switch open will turn the UPS OFF Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value Example: 
	
	
	

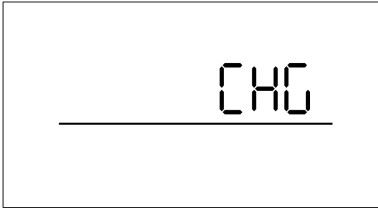
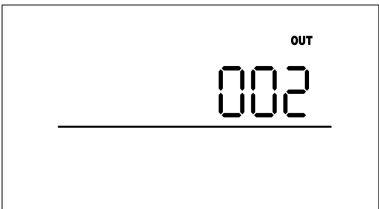
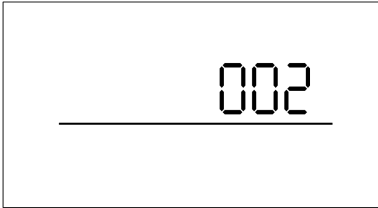
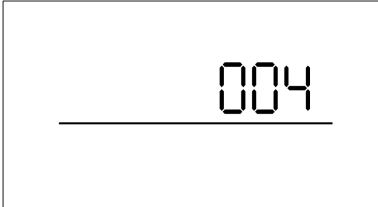
EPO and ROO function is default OFF (EPO=000 ROO=000),

When turn on EPO FUNCTION EPO=001, the default activating logic level is NO(ON0), i.e. the switch open will active EPO.

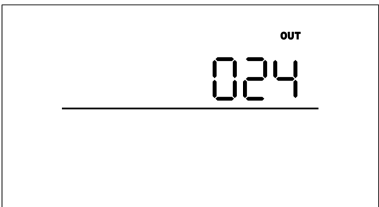
When turn on ROO FUNCTION ROO=001, the default activating logic level is NO(ON0), i.e. The switch open will turn the UPS off, and the switch close will turn the UPS on, please note that, only when ac mains on, the ROO switch ON /OFF can control the UPS turn ON and off back and forth, under battery mode, once the ROO control the UPS to turn off, the product will shutdown completely and not respond to the switch any more until the UPS is powered on by mains again.

The product comes with a shortcircuit jumper wire, to ensure when EPO and ROO function enable, the product will work normally until the jumper is remove/open Intentionally.

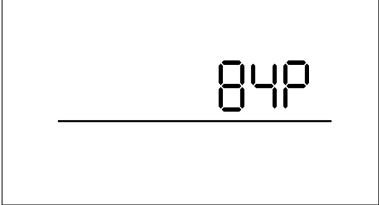
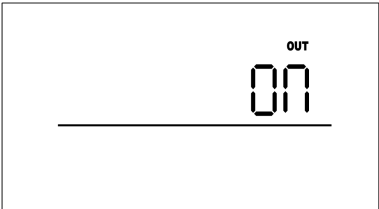
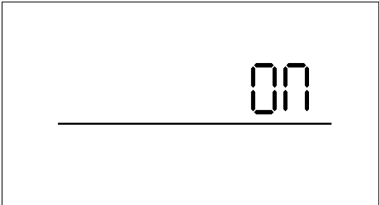
- **07: The Charge Current Setting**

Display	Value
	Charge current 2A/4A setting 002: Representative charge current can be set to 2A 004: Representative charge current can be set to 4A Use "UP Page" or "Down Page" Button to find desired current value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value Example: 
	
	

- **08: Baud Rate Setting (optional)**

Display	Value
	Communication baud rate Settings 024: Choose the baud rate of 2400 048: Choose the baud rate of 4800 096: Choose the baud rate of 9600 Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value, once the value is active, there is "OUT" icon shown above the value Example: 
	
	
	

● 09: Bypass Setting

Display	Value
	Entity Bypass setting, this item it to set bypass output when UPS is not on inverter output mode(line mode / battery mode), if the setting is disable bypass output is turn OFF when UPS is not on inverter output mode(line mode / battery mode) , on the contrary, if the setting is enable, the bypass output is turn ON when UPS is not on inverter output mode(line mode / battery mode) if only mains input is normal, please note the UPS should be turn on if the load need to be protected by the UPS when this setting is enable. ON: Enable bypass mode OFF:Disable bypass mode Use "UP Page" or "Down Page" Button to find desired value, then Use "ENTER" button to activate the value. Once the value is active, there is "OUT" icon shown above the value Example: 
	
	

Note:

The available parameter can be set might change according to product model, consultant with your distributor if necessary.

5.4 UPS Working mode

5.4.1 Normal mode

Turn on the UPS, if the mains supply is normal, UPS will work in Normal mode (Line mode) and converse and filter the mains input for clean and stable AC output . The indicators display will show the operating mode. .

If loading level is over 100% rated capacity, the buzzer beeps to remind you overloaded that you must reduce unnecessary load until the UPS loading level is less than 100%.

If the battery indicator blinks cyclically, it shows the UPS disconnect from battery or the battery condition is abnormal. Please check the battery connection and battery condition for prevent UPS output unexpected interruption upon mains supply power losses.

If the buzzer sounds once a minute and the city light flashes at the same time, at this point, it is necessary to check whether the input frequency exceeds the phase-locked range or the CVCF mode is set. If the city lights are flashing and the battery lights are on, at this time, it is necessary to check whether it is beyond the input range of the city power or the input frequency range.



Note for connecting to the generator

- Start the generator, connect the output power to the UPS input (the UPS is no load), then start the UPS after the UPS and connect the load one by one. Non-professionals do not use the terminal as the load wiring to avoid electric shock.
- It is recommended to choose the generator at 2 times the capacity of the UPS.

5.4.2 Battery mode

When mains utility power is abnormal condition , such as blackout or fluctuation in voltage , frequency as well as waveform , UPS will automatically switch to run in battery mode, in which the battery work as energy source, and maintain the stable AC power supply at the output side of the UPS product.

In the Battery mode, UPS will beep once every 4s. the user can mute the buzzer beep by the down page(mute) button .

If the battery capacity is very low, the UPS will beep once every 1S. It is alarm to take off the load as soon as possible.

Backup function can be tested through battery self test via Up Page (battery test) button

5.4.3 Bypass mode

The ups work on bypass mode when the UPS start up or abnormal situation occurs to the converters and can not work properly. The mains power is fed to the load through the bypass

circuit in such mode without protection. Please note that when UPS running in bypass mode, UPS has no backup function either, because load power is supplied by the utility power directly.

5.5 Operation

5.5.1 Turn on UPS

Note: For machines with built-in batteries, although the batteries are fully charged at the factory, power may be lost during transportation and storage. It is recommended to charge the batteries for 10 hours before the first use of the UPS or consult the battery manufacturer for advice to ensure sufficient backup time. For machines with external batteries, the batteries must be connected for 2-3 seconds before connecting to the mains power to perform the startup operation.

Turning on with utility power

Connect the mains input to the UPS, press and hold the ON/OFF button for more than 3 seconds until the buzzer beeps. the UPS begins to conduct self-test, seconds later, utility power icon and the Inverter icon shown and the UPS begins to output supply and operate under the Normal mode .If the utility power is abnormal, the UPS will work under the Battery mode.

Turning on without utility power

With no mains input to feed the UPS, press and hold the ON/OFF for than 3 seconds, the UPS response with a buzzer beep. In the turn on process, the UPS has the same operation as if it is connected to utility power that the utility power icon will not shown, instead the battery icon shown.

5.5.2 Turn off UPS

The operation of powering down contains: Power down under Normal mode and Battery mode

Turn off UPS under the Normal mode

Press and hold the ON/OFF button for more than 3 second to turn off UPS. If bypass mode is enable, the bypass indicator will be turned on to indicate that UPS is working in bypass mode. In order to cut off the output of the UPS, simply cut off the utility power. Finally, not any display is shown on the front panel and no output is available from the UPS outlets.

Turn off UPS under the Battery mode

Press and hold the "ON/OFF" for 3second to turn off the UPS. The UPS cut off UPS output supply , and the UPS totally turn off after approximately 1minute .

5.5.3 Enter Setting Mode

When UPS Work on Bypass or Standby Mode, Press the Setting Enter Button for 5 seconds, the UPS enter setting mode, accept setting of output voltage, frequency, battery number, bypass enable/disable, ECO mode enable /disable ,EPO function ON/OFF.

Use Up page and down Page to change the setting . and short press the setting for confirm the change.

After setting , turn off the mains power supply , wait the UPS turn off under battery mode until display if total off , turn on the UPS again to activate the setting change.

5.5.4 Battery Self-test

During the operation of the UPS, the battery status is automatically detected every 30 minutes.

In Normal mode, press the Up Page Button for more than 4 seconds until the buzzer beeps. The UPS switch to battery test mode, to check the status of the battery, the UPS exit the battery test mode if the battery abnormal and present alarm with the battery icon flashing. If test mode end up with normal, the UPS switch to normal mode automatically

5.5.5 Buzzer Mute

When UPS is on battery or bypass mode, UPS will warn with warning tone (Battery mode four seconds one tone; Bypass mode two minutes. You can disable or enable the buzzer tone manually.

In the battery and bypass mode, push Down Page button for about 4 seconds until you here a buzzer beep. The buzzer alarm can be muted. Press the button for 4seconds again to recover the buzzer alarm function.

The Buzzer Muting is valid only in battery mode, and invalid for any other UPS alarm.

Chapter 6 Fault Troubleshooting

When your UPS encounters abnormal conditions, please first check the troubleshooting table for issues. If the problem persists, please contact local supplier. When you need to report the fault to our customer service personnel, please be sure to record and inform the following information: UPS model, machine batch number, date of the incident, a complete description of the problem, including panel indicator light display, buzzing sounds, power status, load capacity, and if it is a long-life unit, also provide battery configuration.

6.1 LCD Warning and Fault Code

Fault code	Description	Possible cause and solution
01	UPS start up not success	Battery Low
		UPS Internal failure, Contact distributor for service
02	Internal DC BUS over-voltage protection	Half-wave rectifier load (hair dryer, half-wave solenoid valve, energy re-generated type load) motor, huge transformer, capacitor with residue charge, remove this kind of load and turn on the UPS again.
		Over mains voltage, turn on the UPS again.
		UPS Internal failure, Contact distributor for service
03	Internal DC BUS under-voltage protection	Battery Low or overload
		UPS Internal failure, Contact distributor for service
10	UPS Output Short-Circuit	Remove short-circuit equipment from UPS
22	UPS Over Load	Reduce loading capacity below UPS rating
23	UPS Over Temperature	Make sure UPS should work in ambient of -10-45°C, if the ambient temperature can't meet this spec. Try reduce loading
		Check ventilation inlet of the UPS ON from panel and outlet on the rear panel is not blocked
		UPS Internal failure, Contact distributor for service
29	UPS Input rectifier protection	Low input voltage and overload
		UPS Internal failure, Contact distributor for service
57	Battery UN-connected	Check battery input wiring and battery cutoff device such as circuit breaker etc.
59	Charger Fail	UPS Internal failure, Contact distributor for service
60	EPO activated	Reset the External EPO switch, if no EPO switch install, turn off EPO function via the operating panel.
Battery Icon Flashing		Battery not connected or battery low
		Charger failure, Contact distributor for service
UPS not working in normal line mode, With normal mains input		Make sure Input circuit breaker is ON
		Turn on the UPS via ON/OFF button
Backup time is not as long as expected		Battery low, recharge the battery long enough time
		Overload, reduce the loading
		Battery aged, contact distributor for service
UPS not turn ON after pressing ON/OFF button		Press the ON/OFF button long enough time, 3seconds, and hear a buzzer beep for acknowledge the correct TURN ON operation
		Battery low or not connected
		UPS Internal failure, Contact distributor for service

Chapter 7 Maintenance and Repair

7.1 Routine Maintenance

- Keep the environment clean to avoid dust or chemical contamination of the UPS.
- Check the terminal blocks of the input and output cables once every six months. Examine them carefully and measure whether the contact is good.
- Regularly check the working condition of the fans to prevent sundries from blocking the air outlets. If any fan is damaged, it should be replaced in a timely manner.
- Regularly check the working status of the UPS.
- If the mains power is normal, the UPS should work in the mains power mode; if the mains power is abnormal, the UPS should work in the battery mode. And there should be no fault indication in either of the two working states.
- Regularly check the operating mode switching of the UPS.
- Disconnect the mains power input to simulate a mains power failure, and the UPS should switch to the battery - powered mode and operate normally; then connect the mains power input again, and the UPS should switch back to the mains power mode and work normally.
- Regularly check the indicator light display of the UPS.

During the above two inspection processes, check whether the indicator light display of the UPS is consistent with its actual operating mode.

7.2 Battery Maintenance

- Batteries are an important part of the UPS system. The lifespan of batteries depends on the ambient temperature and the number of discharge cycles. Using them at high temperatures or subjecting them to deep discharges will shorten their service life.
- The standard built-in batteries are sealed maintenance-free lead-acid storage batteries. When the UPS is connected to the mains power, regardless of whether it is turned on or not, it will always charge the batteries and provide overcharge and over-discharge protection functions.
- When using batteries, try to keep the ambient temperature between 15 and 25 °C as much as possible.
- If the UPS is not used for a long time, it is recommended to charge it once every 3 to 4 months.
- During normal use, the batteries should be charged and discharged once every 4 to 6 months. Charge them after discharging until the UPS is turned off. When used in high-temperature areas, the batteries should be charged and discharged once every 2 months. For standard UPS, the charging time should be no less than 10 hours each time.
- It is not advisable to replace individual batteries. When replacing them, follow the instructions of the battery supplier.
- Under normal circumstances, the service life of batteries is 3 to 5 years. If their condition is found to be poor, they must be replaced earlier. Battery replacement must be carried out by professional personnel.

Chapter 8 Specifications

8.1 Single phase input Specification

MODEL		S9-06RT	S9-10RT
Capacity	VA/W	6kVA/6kW	10kVA/10kW
Topology		Double Conversion Online UPS	
Phase		Single phase input / single phase output	
AC Input	Wiring	(L/ N) +PE	
	Voltage range	90~300VAC	
	Frequency range	40Hz-70Hz	
	Input power factor	≥0.99	
AC Output	Wiring	(L/ N) +PE	
	Rated voltage	208/220/230/240VAC	
	Voltage Regulation	±1%	
	Output frequency	50/60±4Hz (Sync mode) / 50/60Hz±0.1 (Free Run)	
	Waveform	pure sine wave	
	Distortion (THDV%)	<2% (linear load)	
		<8% (nonlinear load)	
	Overload capacity	10min@105%~130% rated load	
		60sec@131%~150% rated load	
		0.5sec@> 150% rated load	
	Transfer time	Battery <-> Line Mode :0ms	
Efficiency	AC/AC mode	94%	
	DC/AC mode	92%	
Battery Input	Rated Battery Voltage	144VDC Internal	192VDC Internal
	Battery capacity	12V/9AHx 12pcs	12V/9AHx 16pcs
	Backup time	> 10 min@Half Load	> 6 min@Half Load
	Charging current	2A/4A On-site select	
	Battery charger time	Charger to 90% battery capacity in 5 hours(standard)	
Chassis Style		Rack-Tower Transformable	
HMI	LCD Display	Input Mains Voltage, Frequency, Load level, Operation Mode, Health Status	
	Standards Communication Port	1.RS232 2.USB PORT 3.EPO/ROO 4.intelligent card slot	
	Optional extension card	SNMP Card / MODBUS Card / Relay Card	
Acoustics noise		<55dB @1 meters	

8.2 Size and weight

Model	W × H × L (mm)	Weight (kg)	Remark
S9-06RT	440mm×132mm(3U)×720mm	51.1	Internal 12 x 9AH batteries
S9-10RT	440mm×220mm(5U)×550mm	68.5	Internal 16 x 9AH batteries

8.3 Application environment

ITEM	Normal range
Ambient temperature	-10°C~ +40°C
Environment humidity	0%~97%, no condensing
Altitude	No derating for lower than 1000m: Over 1000m:1% derating forevery100m rise, Max. 3000M
Storage temperature	-15°C~+45°C

8.4 Safety and electromagnetic interference

ITEM	Standard	Level
ESD	IEC61000-4-2	LEVEL4
RS	IEC61000-4-3	LEVEL3
EFT	IEC61000-4-4	LEVEL4
SURGE	IEC61000-4-5	LEVEL4
SAFETY	IEC62040-1	

Version change registration

Revision date	Release version	Change content
2025-06	00	The first edition of the user manual was released

Warranty

Products to be offered warranty from the date of purchase within the warranty period.

- Serial number of the product or sales contract is credentials to the warranty.
- In case of UPS fault, please contact local service center and dealer. The transportation charges shall be borne by the buyer.

As a user, any problem you have the following service:

- Online Service via email or website
- Local distributor replace or repair service

This limited warranty does not apply to conditions as follows:

- Damage or loss resulted from force majeure or external causes;
- Warranty period expired;
- The product serial number is missed or modified;
- Disassemble or modifications to the product without authorization;
- Man-made damage